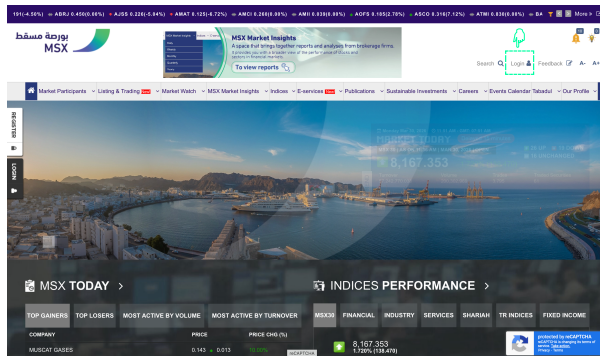


Steps to reset your password at MSX website and smart application

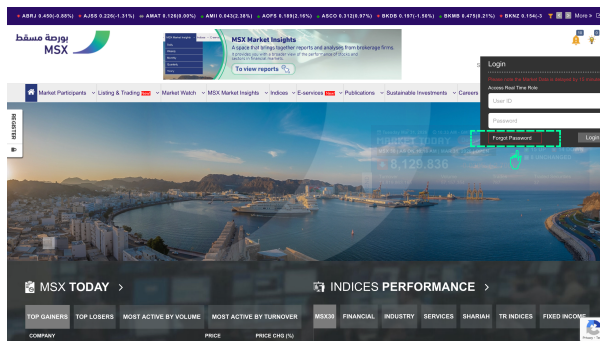
01

Open your browser and go to www.msx.om then, press **login icon**.



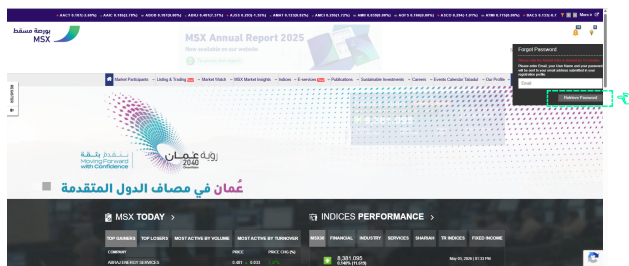
02

click in the **"Forgot Password icon"** link, (usually located below the login fields in the left side).



03

You will be prompted to enter your registered email address then click on **retrieve Password**.



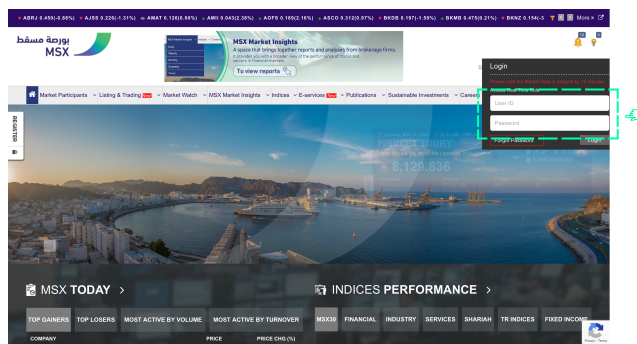
04

You will receive the **Temporary password** via email as your password.

Dear	investor0	مرحباً
New password:	****	كلمة المرور الجديدة:
Date:	5/3/2026	التاريخ:

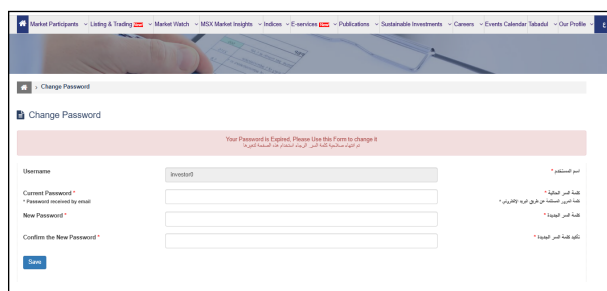
05

Go back to login menu and enter the temporary password.



06

Note that enter the same temporary password you received via email into the "Current Password" field. Create and confirm your **new strong password** based on password policy (Use from 8 to 12 characters with a mix of letters, numbers and symbols) then click save.



* Note: If you forget the registered email, you will need to create a new account with new details.